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	3102410691	BRUCERORTY	12-211	/ PAGE 02/16
			VIA FA	XSUM-100
NOTICE TO DEFENDANT	SUMMONS 32 PT CITACION JUDICIAL)	irst Amended Complaint	Bully al	Ton Vulleyanie
PREMIER BATHS, IN	o): C, a Florida corporation: [A	dditional Parties	JUN	2 4 2016
Attachment form is attachment form is attached to the supplement of the supplement o	BY PLAINTIFF:		Sherri R, Carter, E By Nancy A	xocutive Officer/Clerk Deput
below. You have 30 CALENDAR DA served on the plainth. A lotter of case. There may be a court for Online Self-Help Center (event, the court circk for a fee walver f may be taken without further we Thate are other legal require referral service. If you cannot at these countrie, on go wiselfield, oosts on any extilement or arbs (AVISOI Lo han demandado. E continuación. Thene 30 DIAS DE CALENID/ oosts y hacer que se entregule a en formeto legal correcto of des puede enceinter estas formular hibitotera de layes de au cande que le de un formulario de sum potrá quitar su sueldo, dinero y Hay ofres requisitos legales a programa de servicios legales a (www.laváhelpositiorels.ang), en celopie de abogados. Si no plus culquior recuporación de \$10,6	irreria. Yeu may want to call an albern filord an alforney, you may be aligible an alforney, you may be aligible and an alforney, you may be aligible and and alforney who also contacting your boas sount or consistent award of \$10,000 or more in a call no responde duration do 30 diss, is co til no responde duration do 30 diss, is co til no proposed duration. Une catte e is on que processes et oeso an lo corte, is too de la corte y más información un a til no de la corte que la quede más canción de pago de cubita. El no procent y blunca atri más advertuncia, to processe et un aboge do, es posible que fin fines de lutiro. Puede encontrar alto de pago de Cubita. El no processe et un aboge do, es posible que fin fines de lutiro. Puede encontrar alto al Centro de Ayude de las Ocrites de CUSO: Por ley, is corte tiene dorecho e 200 6 más de velor recibide medianto.	wire are served on you to flice a written response must be in provide an ind these count forms in will like without, or the count forms on the count forms on the count forms of the legal services from a number of the legal services from a number of the legal services from a number of the legal services. NOTE: but ease the count's lien must like puede decider on au contraint puede decider on au contraint lien puede pager le auctions au respuede pager le auctions au respuede effente, puede le cumple con les requisites per le grupes afrifices de la la contraint lien lien auction y for count au conception of the counceald of de conception of the conception of t	witton response at this count oper legal form it you want it and more information at the saurest you. It you earnot pe by default, and you may wa come a storney, you may wa comprofit legal bendoes progratificants. Courts Online Bell'-II The court has a statutory lies in escurchar ou variation. Le era presenter una respirative rolagen. Su respirative por el erio por la preventación, prife el en le parder al oezo por incimproces e un elegio web de Californio la elegio wal ello web de Californio la escentios per imponer un el estación por imponer un el estación per imponer un el el estación per imponer un el estación per imponer el estación per imponer el estación per imponer el estación per imponer el el estación per imponer el estación pe	and have a copy se court to hear your california Courts y the filing lee, ask motory, and properly in, You can locate off Cembr if to wall an aforney in, You can locate off Cembr if to walled toos and identies the case. of a suremention of par secret on eate secto fiero due ester are sur resplicate, se capoy), an la modario de la corto limiento y le corte le immer e un carvicto de griturios de lin gel Sarvicas, con le sorte o si grandente de sir
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Central District, Stanley CA 90012 The name, address, and wiep (El nombre, to direction y et n. Robert F. Smith, Law O.	ente eo): Los Angeles Superior Mosk Courthouse, 111 N. F chone number of plaintiffs attorney amora de taléfono del ebogedo do ffices of Robert F. Smith, 16	Hill St., Los Aŭgeles, , orplaintif withouten atto of domandante, o del doma 200 Ventura Blvd.# 30	ndarin que no tiene aboq 08, Encino, CA 9143	pasto, es):
DATE: JUN 2 4 2016		(Secretario)		Deputy (Adjunto)
	3. On behalf of (specify): under: CCP 416.10 (CCP 416.20 (of Service of Stramone, of RVED: You are served start. der the fictitious name of (in RVEDE M.) Corporation)	specify):	•
L	CCP 418.40 (control of the control o	essociation or partnership)	,	•

Opt-Out: Not Defined

	SUM-200(A)
SHORT TITLE:	CASE NUMBER:
BRUCE RORTY v. PREMIER BATHS, INC., et al.	BC624727
INSTRUCTIONS FOR This form may be used as an attachment to any summons if space does If this attachment is used, insert the following statement in the plaintiff of Attachment form is attached."	s not permit the listing of all parties on the summons.
List additional parties (Check only one box. Use a separate page for eac	h type of party.):
Plaintiff Defendant Cross-Complainant	Cross-Defendant
HOME POINT FINANCIAL CORPORATION, a New J SOLUTIONS, INC., a Delaware corporation, dba SECURITY California corporation, dba REFINANCERATE.COM; GLOS corporation; LOANDEPOT.COM LLC; and DOES 1 to 100,	Y 1 LENDING; BROKER MATCH, INC., a

10: 13102410691

From: (None)

06/27/16 08:59 AM Page 3 of 3

03.12:17 p.m. 06-24-2016	4 2102410691	
02/19/2011	11:54 3102410691	BRUCERORTY PAGE 84/16
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	CENTRAL DISTRICT, S BRUCE RORTY, Plaintiff, vs. PREMIER BATHS, INC., a Florida corporation; HOME POINT FINANCIAL CORPORATION, a New Jersey corporation; REVERSE MORTGAGE	FILED Superior Court of California Country of Los Angeles JUN 2 4 2016 Shern R. Carter. Executive Officer/Clerk By Nancy Avarez Populy Nancy Avarez Coputy Nancy Avarez
21	Defendants.	
22		
23		
24	•	, ("plaintiff" or "Rorty") and alleges against the
25	defendants, and each of them, the following:	•
26		o, California when the calls at issue were placed,
27	currently resides in San Pedro, California, an	id is and was a residential and personal mobile
28	·	anuary 2010 or earlier, the residential line solely used
	a Uniden cordless telephone. After late Septe	ember 2014, plaintiff switched to an AT&T telephone
		-1-
"	FIRST AMER Opt-out: 1	NOED COMPLAINT Not befined

 system with two cordless receivers. Plaintiff's former landline, current landline, and cellular telephone have been registered on the National Do Not Call Registry since December 14, 2004, December 13, 2013, and August 30, 2006, respectively.

- 2. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant PREMIER BATHS, INC. is a Florida corporation selling walk-in home whirlpool baths, with its headquarters in South Daytona, Florida. Plaintiff is informed and believes and thereon alleges that at all material times Premier Baths purchased telemarketed leads from third-party telemarketers calling on its behalf. Premier Baths does business throughout California by virtue of having its agents place calls to California residents.
- 3. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant HOME POINT FINANCIAL CORPORATION is a New Jersey corporation with its headquarters in Ann Arbor, Michigan. Plaintiff is informed and believes and thereon alleges that at all material times alleged Home Point Financial Corporation utilizes third-party telemarketers to generate telemarketed leads for it, and does business in California by virtue of having its agents place calls to California residents.
- 4. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant REVERSE MORTGAGE SOLUTIONS, INC. dba SECURITY 1 LENDING is a Delaware corporation that sells reverse mortgages, and does business in California by virtue of having its agents place calls to California residents. Plaintiff is informed and believes and thereon alleges that at all material times Reverse Mortgage Solutions, Inc. purchased telemarketed leads from third-party telemarketers calling on its behalf. Reverse Mortgage Solutions' headquarters is in the Houston, Texas metropolitan area.
- 5. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant BROKER MATCH, INC., dba REFINANCERATE.COM, is a California corporation which generates leads on behalf of mortgage brokers and mortgage bankers like defendants GLOBAL EQUITY FINANCE, INC and LOANDEPOT.COM LLC. The headquarters for Broker Match Inc. is in Simi Valley, California. Broker Match, Inc. does business in California by virtue of telemarketing California residents, as well as to send them SMS

text messages.

- 6. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant GLOBAL EQUITY FINANCE, INC. is a San Diego mortgage broker or mortgage banker which sells refinances and other mortgage loan products to California residents, and which purchases leads from Broker Match, Inc and possibly other lead generators, and then places telemarketing calls to persons previously contacted by Broker Match, Inc.
- 7. Plaintiff is informed and believes and thereon alleges that at all material times alleged, defendant LOANDEPOT.COM LLC is a Foothill Ranch mortgage lender/mortgage banker which does business in California by virtue of telephoning California residents to try to sell them mortgage loan products, after purchasing leads from Broker Match, Inc.
- 8. Plaintiff is informed and believes and thereon alleges that at all material times alleged, DOE defendants I through 25 are individuals and or entities retained by the defendants who have placed telephone calls to plaintiff in connection with their business operations. Plaintiff is informed and believes and thereon alleges that at all material times alleged, DOE defendants 26 through 50 are individuals and/or entities engaged in lead generation who were retained by the defendants to generate leads on defendants' behalf. Plaintiff is informed and believes and thereon alleges that at all material times alleged, DOE defendants 51 through 100 are individuals and or entities selling reverse mortgages and home walk-in whirlpool baths.
- 9. The true names and capacities whether individual, corporate, associate or otherwise of Defendants DOES 1 through 100 are unknown to plaintiff at this time, who therefore sues these defendants by such fictitious names. Plaintiff will seek leave of court to amend this complaint to show their true names and capacities when they are ascertained. Plaintiff is informed and believes, and thereon alleges, that each fictitiously named defendant is responsible in some manner for the occurrences alleged, and that plaintiff's injuries and damages as alleged were proximately caused thereby. Each reference in this complaint to "defendant," "defendants," or a specifically named defendant refers also to all defendants sued under fictitious names.
- 10. Plaintiff is informed and believes, and thereon alleges, that at all times below mentioned, each defendant may have been the agent, servant, employee, joint venturer, partner,

and/or representative of the remaining defendants; and in doing the things hereinafter mentioned, each defendant may have been acting within that course, scope and authority as an agent, servant, employee, joint venturer, partner, and representative, whether such capacity was actual or apparent, with the knowledge and consent of each other defendant, and as authorized and/or ratified by each of the remaining defendants who were working with the particular defendants.

- 11. Plaintiff is informed and believes and therefore alleges that at all relevant times, each defendant acted pursuant to a common plan and/or aided and abetted certain other defendants in the wrongful acts alleged in this complaint, such that each is jointly and severally liable for all harm caused to plaintiff, including that defendants may well be jointly and severally responsible and liable for the acts and occurrences set out below.
- 12. Plaintiff is further informed and believes and thereon alleges that the defendants and DOES 1 to 100 were instrumental in making telephone calls to plaintiff, for the purpose of selling their services and products.
- Whenever this complaint makes reference to any act of a defendant or defendants, the allegations shall be deemed to mean the act of those defendants named in the particular cause of action, and each of them, acting individually, jointly, or severally.

JURISDICTION AND VENUE

- 14. This Court has jurisdiction in this matter pursuant to Code of Civil Procedure § 410.10, because defendants, and each of them, engaged in violations of 47 U.S.C. §227 as well as the privacy rights granted to California residents under California's Constitution.
- 15. Venue is proper in this Court per Code of Civil Procedure §§ 395 and 395.5 in that defendants, and each of them, by placing multiple telephone calls to a South District resident, conducted business within the South District, specifically in San Pedro, California, defendants' obligations and liability arose in Los Angeles County, and defendants' breaches occurred in Los Angeles County.

-4.

FIRST CAUSE OF ACTION

UNLAWFUL TELEMARKETING CALLS - 47 U.S.C. § 227 (c) (5)

(Against All Defendants and Does 1 to 100)

- 16. Plaintiff realleges all paragraphs set out above and incorporates these allegations by reference as if fully set forth.
- 17. On or about March 24, 2015, but possibly earlier, plaintiff began receiving calls from defendants and their lead generators, although plaintiff's telephone numbers had been registered with the FTC's National Do Not Call Registry ("DNC List") for well over eight years when the calls began.
- 18. Plaintiff received a telemarketing call from 425-844-1815 on March 24, 2015 where the caller was selling a Jacuzzi Walk-in Bathtub. The next call came on March 26, 2015 from 714-783-0558, and that same number called plaintiff again on March 27, 2015.
- 19. At about 8:39 AM on April 13, 2015, plaintiff received an unsolicited telemarketing call from 408-758-6456 where the caller ID read in part "Reverse" and the caller stated he was calling from Nationwide Mortgage. A second call from Nationwide Mortgage came in that same day on 8:48 AM. At about 8:54 AM, plaintiff received a telemarketing call from 973-265-2731, Home Point Financial Corporation in Parsippany, NJ 07054. The caller was selling reverse mortgages.
- 20. On April 20, 2015, plaintiff received a telemarketing call from 408-809-9163, which led to a connection with Reverse Mortgage Solutions DBA Security 1 Lending. There were at least three telemarketing calls that day.
- 21. At about 10:18 a.m. plaintiff received an unsolicited telemarketing call from 973-265-2731, and a Jason was calling from High Point Financial Corporation.
- 22. On April 24, 2015, plaintiff missed two telemarketing calls while in the shower, from 408-809-9163, and then there were calls at 9:03 AM, 9:04 AM, and 9:08 AM from 408-809-9163, and the telemarketers stated they were calling from the "Senior Assistance Center" selling walk-in whirlpool baths.
 - 23. Plaintiff received a telemarketing call at about 1:17 PM on May 11, 2015 from

408-758-6456. The next day, at 9:13 AM and 12 PM, the telemarketers again called from 408-758-6456, selling reverse mortgages. Plaintiff missed three calls at 12:13, 12:14, and 12:15 p.m. from 408-809-9163, as well as a completed call from that number at 12:24 PM.

- 24. At about 1:50 PM on May 20, 2015, plaintiff received a telemarketing call from the "Senior Assistance Center" selling walk-in tubs and using the number 408-809-9163.
- 25. At about 11:51 AM on June 1, 2015, from 408-758-6456, a telemarketer from the alias entity name "Senior Assistance Center" called selling walk-in whirlpool tubs. At about 11:54 AM on June 1, 2015, plaintiff received a call from 408-809-9163.
- 26. On June 16, 2015, plaintiff received a telemarketing call where 800-584-0663 showed on Caller ID, and the caller Barbara said she was calling from "Premier Care in Bathing." Plaintiff is informed and believes and thereon alleges that Premier Baths was utilizing the telemarketers at 408-809-9163 and 408-758-6456 to generate leads for the company. There was no announcement at the beginning of this call that it was being recorded, nor were there periodic audible beeps.
- 27. On June 17, 2015, plaintiff received telemarketing calls from Jennifer at Nationwide Mortgage, selling reverse mortgages, where 713-589-8802 showed on Caller ID. Jennifer then called back from 408-809-9163 to continue her sales pitch. Shortly thereafter, and Adam at "Home Loan Services" called from 408-809-9163. That same day, plaintiff received two additional calls from 713-589-8802. Plaintiff is informed and believes and thereon alleges that the June 17, 2015 calls were made by or on behalf of Home Point Financial.
- 28. On June 19, 2015, plaintiff received a telemarketing call from Margaret at Premier Baths, Inc., where 800-599-8864 showed on Caller ID. There was no announcement at the inception of the call that it was being recorded, nor were there audible periodic beeps. Well into the call, plaintiff asked Margaret if she was recording the call and she responded that all calls are recorded by Premier Baths.
- 29. At about 12:18 PM on July 2, 2015, plaintiff received another telemarketing call from Briana at "Premier Care in Bathing" where 800-599-8864 showed on Caller ID. Plaintiff is informed and believes this call was also being surreptitiously recorded, as there was no

 announcement at the call's inception that it was being recorded, nor were there audible periodic beeps. Plaintiff asked Briana for a written do not call policy, but has never received a written do not call policy from Premier Baths, or for that matter, any other defendant named in this action, along with the lead generators calling from the two 408 numbers.

- 30. On or about April 20, 2015, at about 11:18 AM, plaintiff received a robocall from 530-451-3750. The computerized Robo voice identified herself as "Sarah Jordan," from "Lower Mortgage Quote." And then at or about 11:19 AM on April 20, 2015, plaintiff received a telemarketing call from 949-266-1760, and "LD MTG" showed on caller ID. The LD stands for Loan Depot, according to the caller. Weeks later, on or about June 3, 2015 at about 5:15 PM, plaintiff received another unsolicited robocall from 530-451-3750. The caller ID again read "the best loan" and Smartsville, CA. According to www.Wikipedia.com, Smartsville is a census designated place in Yuba County where the 2010 census found 177 inhabitants. This town is also known as Smartville, and was named for Jim Smart, a Gold Rush hotelier. Plaintiff then received two telemarketing calls from 949-266-1760 on June 3, 2015 from Loan Depot where "LD MTG" showed on caller ID.
- The next call from 949-266-1760 was received by plaintiff on June 23, 2015. The Loan Depot caller made reference to the lead generator being Broker Match, Inc. Plaintiff is informed and believes and thereon alleges that at all times mentioned, Broker Match, Inc. has been placing telemarketing calls for its clients, such that the clients have "on behalf of liability under the Telephone Consumer Protection Act, 47 USC §227. Moreover, Broker Match, Inc. has liability for the calls made by its clients, inasmuch as it sold leads to its clients with the understanding that they would be telemarketing persons like plaintiff.
- 32. On June 23, 2015 at about 9:47 a.m. plaintiff received a text message from +1 805-256-7999, where the sender held itself out as www.my.refinancerate.com. Upon further investigation, plaintiff learned that Broker Match, Inc. uses the name and website www.refinancerate.com in some of its advertising.
- 33. On or about 1:03 PM on June 23, 2015, plaintiff received an unsolicited telemarketing call from 858-500-4637. The caller identified herself as Jasmine at Global Equity

1.1

Finance, and "Global Equity" & California showed on caller ID. Jasmine was asked for Global Equity's written do not call policy, but she told plaintiff that Global Equity did not have one to send to him. Jasmine identified the lead generator as brokermatch.com. Despite asking for the written do not call policy, which should be a tip – off to a telemarketer that the National Do Not Call Registry is in play, plaintiff has continued to receive more unsolicited telemarketing calls from Global Equity Finance, Inc. in 2015 and 2016. At this time plaintiff does not have the exact dates and times the calls were placed, as he at present has not printed out the T – Mobile telephone call history records. Nevertheless, plaintiff received an unsolicited telemarketing call from Global Equity Finance at or about 12:09 p.m. on June 20, 2016.

- Later on June 23, 2015 at about 2:41 PM, plaintiff received a call from 805-619-5368 to his landline. And on or about 3:26 PM that same day, plaintiff received another telemarketing call from Broker Match, this time to his cell phone. A woman named Jan said she worked at "Refinance Rate." At no time did the Broker Match callers state that the telephone calls were being recorded, and there were also no audible beeps. Plaintiff is informed and believes and thereon alleges that these two calls from Broker Match resulted from Global Equity making a complaint to Broker Match about the lead quality and plaintiff's request for a written do not call policy from Global Equity Finance.
- on caller ID. According to Wikipedia.com, Nipomo is a census designated place in southern San Luis Obispo County, while Simi Valley is located in Ventura County. Later on June 24, 2015, at or about 3:05 PM, plaintiff received a call from 805-619-5368. The caller identified herself as Kim at "Refinance Rate." Towards the end of the call, plaintiff asked Kim if she was recording the call, and she responded "yes." According to www.whois.com, the website www.refinancerate.com has as its registrar FABULOUS.COM PTY LTD., Whois Privacy Services Pty Ltd, Registrar Abuse Contact Phone: +61.282133005, Registrant Street: PO Box 923, Fortitude Valley, Queensland, Australia 4006. Plaintiff is informed and believes and thereon alleges that companies like Broker Match who use domain proxy services like FABULOUS.COM

PTY LTD., Whois Privacy Services Pty Ltd in order to hide their true corporate identity.

However, if one goes to the www.refinancerate.com website, at the very very bottom of the second page, it says "Broker Match, Inc. DBA refinancerate.com."

- 36. Plaintiff is informed and believes and thereon alleges that at all times mentioned above, the defendants may have placed additional telephone calls to him, and, as well, Broker Match, Inc. may have sold leads to companies other than Global Equity Finance and loandepot.com.
- 37. Each call carries a \$500 statutory penalty per TCPA violation, and because the TCPA was willfully and knowingly violated, the court may treble the damages for each violation to \$1,500. There is a four-year statute of limitations on unlawful telemarketing calls.
- 38. Plaintiff is further informed and believes and thereon alleges defendants and their lead sources and call centers are in violation of 47 C.F.R. § 64.1200(d) (2) in that all defendants were telemarketing personnel not properly trained and informed about the existence and use of the DNC list.
- 39. Plaintiff is informed and believes and thereon alleges that the lead sources and call centers and employees, were in violation of 47 C.F.R. § 64.1200(d) (4) in that the telemarketers did not provide plaintiff with the name of the individual caller, the name of the person or entity on whose behalf the call is being made, and did not provide a telephone number or address at which the person or entity may be contacted.
- 40. Plaintiff is informed and believes and thereon alleges that all defendants are in violation of 47 C.F.R. § 64.1200(c) (2) in that they telemarketed plaintiff, who is a residential telephone subscriber who has registered his telephone numbers on the National Do Not Call Registry of persons who do not wish to receive telephone solicitations that is maintained by the federal government.
- 41. Plaintiff is informed and believes and thereon alleges that all defendants do not maintain their own written do not call policy in compliance with 47 C.F.R. § 64.1200(d) (1) and at times have refused to mail the policy, also a 47 C.F.R. § 64.1200(d) (1) violation.
 - 42. Plaintiff is informed and believes and thereon alleges that all defendants do not

maintain their own do not call list in violation of 47 C.F.R. § 64.1200(d) (3) and at times have not placed plaintiff's phone number on a newly created list.

- Plaintiff is informed and believes and thereon alleges defendants and each of them violated 47 U.S.C. § 227 and 47 C.F.R. § 64,1200 by calling plaintiff's cellular telephone since at least 2009.
- Plaintiff is informed and believes and thereon alleges that all of the above B mentioned violations of the Telephone Consumers Protection Act [TCPA], 47 U.S.C. § 227, were knowing and willful in that defendants knew they acted, or failed to act, in a manner that violated the statute, and that the defendants consciously and deliberately committed or omitted an act that violated the statute statutes. Therefore, plaintiff will be entitled to an award of treble damages for each discrete TCPA violation committed by defendants, and each of them.
- 45. As a proximate result of the unlawful activities of these defendants, and each of them, per 47 U.S.C. § 227 (c) plaintiff has a private right of action to recover actual damages or \$500 per violation, whichever is greater. Plaintiff will amend this complaint when the actual number of violations is ascertained.
- 46. Due to the knowing and willful misconduct by defendants, and each of them, the court is authorized to award plaintiff up to three times the award amount available under subparagraph (B) of 47 U.S.C. § 227(c)(3).
- 47. Plaintiff is informed and believes and thereon alleges that there may be additional telemarketing phone calls placed by the defendants in this action, above and beyond the telemarketing calls set forth above.

SECOND CAUSE OF ACTION

UNLAWFUL RECORDING OF CELLULAR AND WIRELESS TELEPHONE CALLS PER Penal Code §§ 632.7, 637.2 (Against Premier Baths, Inc., Broker Match, Inc., and Does 1 to 100)

48. Plaintiff realleges all paragraphs set out above and incorporates these allegations by reference as if fully set forth.

- 49. Plaintiff is informed and believes and thereon alleges that Premier Baths, Inc. surreptitiously recorded telemarketing calls it placed to plaintiff on March 24, 26, and 27, 2015, June 16 and 19, and July 2, 2015. Other telephone calls placed by the lead generators for Premier Baths, Home Point Financial, and Reverse Mortgage Solutions, as well as for Home Point Financial and Reverse Mortgage Solutions, and the other defendants in this action may have been surreptitiously recorded, but plaintiff at this time does not know "yes" or "no" if any of those other calls were surreptitiously recorded. Plaintiff anticipates learning in the discovery process whether other defendants were surreptitiously recording their telemarketing calls.
- 50. Plaintiff learned for the first time on June 19, 2015 that Premier Baths was surreptitiously recording its outbound telephone calls, for there was no announcement at the inception of the call that it was being recorded, nor were there periodic audible beeps, and plaintiff himself had to ask the caller well into the call if it was being recorded before he learned that it was being recorded.
- Plaintiff is informed and believes and thereon alleges that the robocalls placed from 530-451-3750 were recorded surreptitiously. As noted above, the June 23 and 24, 2015 telemarketing calls from Broker Match, Inc. were surreptitiously recorded, with plaintiff first learning on June 24, 2015 that Broker Match, Inc. surreptitiously recorded its calls.
- 52. Per Penal Code § 637.2, the court may award up to \$5000 per call for any call which violates Penal Code §632.7, which proscribes surreptitious recording of cellular telephone and handheld wireless telephone receiver calls.

THIRD CAUSE OF ACTION

UNLAWFUL TELEMARKETING/ROBO/TEXT CALLS - 47 U.S.C. § 227 (b) (3) (Against Broker Match, Inc. and Does 1 to 100)

- 53. Plaintiff realleges all paragraphs set out above and incorporates these allegations by reference as if fully set forth.
- 54. Plaintiff is informed and believes and thereon alleges that Broker Match, Inc. used an automatic telephone dialing system to send plaintiff a text message as noted above.

55. Plaintiff is informed and believes and thereon alleges that an unknown defendant, 1 2 which may be Broker Match, Inc., placed robocalls from 530-451-3750. Plaintiff anticipates that through discovery the identity of the Rob caller from 530-451-3750 will be learned. Text 3 messages and Robo calls violate 47 USC section 227 (b) (three) and these calls demonstrate 4 "knowing or willful" conduct, such that the court may treble the \$500 statutory violation up to 5 6 \$1500 per call. 7 8 WHEREFORE, plaintiff prays for judgment against defendants, and each of them, as 9 follows: 10 11 FOR THE FIRST CAUSE OF ACTION: 1. For statutory damages of \$500 for each separate violation of 47 U.S.C. § 227 and 12 47 C.F.R. § 64.1200; 13 2. For prejudgment interest at the legal rate from the date of damage; 14 15 3. For treble damages for each violation of 47 U.S.C. § 227 and 47 C.F.R.§ 64.1200 16 as each call constituted "knowing or willful" conduct. FOR THE SECOND CAUSE OF ACTION: 17 18 4. For statutory damages of \$5000 under Penal Code §637.2, for each separate 19 violation of Penal Code §632,7; and 20 5. For prejudgment interest at the legal rate from the date of damage; FOR THE THIRD CAUSE OF ACTION: 21 22 6. For statutory damages of \$500 for each separate violation of 47 U.S.C. § 227 and 47 C.F.R. § 64.1200; 23 7. For prejudgment interest at the legal rate from the date of damage; 24 25 8. For treble damages for each violation of 47 U.S.C. § 227 and 47 C.F.R.§ 64.1200 26 as each call or text message constituted "knowing or willful" conduct. 27 28 -12-

FIRST AMENDED COMPLAINT

FOR ALL CAUSES OF ACTION: 1. For costs of suit; and 9, For such other and further relief as the Court may deem just and proper. 10. DATED: June 24, 2016 LAW OFFICES ROBERT F. SMITH ROBERT F. SMITH, attorney for plaintiff -13-FIRST AMENDED COMPLAINT

SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES					
NOTICE OF CASE ASSIGNMENT - UNLIMITED CIVIL CASE (NON-CLASS ACTIO					
Case Number	BC 6	24	7	2	

THIS FORM IS TO BE SERVED WITH THE SUMMONS AND COMPLAIN'T

Your case is assigned for all purposes to the judge indicated below. There is more information on the reverse side of this form.

ASSIGNED JUDGE	DEPT	ROOM	ASSIGNED JUDGE	DEPT	ROOM	
Hon, Kevin C. Brazile	1	534	Hon. Elizabeth Allen White	48	506	
Hon. Barbara A. Meiers	12	636	flon. Deirdre Hill	49	509	
Hon. Terry A. Green	14	300	Hon. Teresa A. Beaudet	50	508	-
Hon. Richard Fruin	15	. 307	Hon. Michael J. Raphael	51	511	
Hon. Rita Miller	16	306	Hon. Susan Bryant-Deason	52	510	
Hon. Richard E. Rico	17	309	Hon. Howard L. Halm	53	513	
Hon. Stephanie Bowick	19	311	Hon, Ernest M. Hiroshige	54	512	
Hon. Dalila Corral Lyons	20	310	Hon. Malcolm H. Mackey	55	515	
Hon. Robert L. Hess	24	314	Hon. Michael Johnson	56	514	
Hon, Yvette M. Palazuelos	28	318	Hon. John P. Doyle	58	516	
Hon. Barbara Scheper	30	400	Hon. Gregory Keosian	61	732	
Hon. Samantha Jessner	31	407	Hon. Michael L. Stern	62	600	
Hon. Daniel S. Murphy	32	406	Hon. Mark Mooney	68	617	
Hon, Michael P. Linfield	34	408	Hon. William F. Fahey	69	621	
Hon. Gregory Alarcon	36	410	Hon. Suzanne G. Bruguera	71	729	
Hon. Marc Marmaro	37	413	Hon. Ruth Ann Kwan	72	731	
Hon. Maureen Duffy-Lewis	38	412	Hon. Rafael Ongkeko	73	733	
Hon. Elizabeth Feffer	39	415	Hon. Teresa Sanchez-Gordon	74	735	
Hon. David Sotelo	40	414	Hon. Gall Ruderman Feuer	78	730	
Hon. Flully E. Kendig	42	416				
Hon. Mel Red Recans	45	529	Hon. Steven J. Kleifield	324	ccw	
Hon. Frederick C. Shaller	46	500	*Provisionally Complex Non-class Action Cases			
Hon. Debre K. Weintraub	47	507	Assignment is Pending Complex Determination	324	ccw	

*Complex

All non-class action cases designated as provisionally complex are forwarded to the Supervising Judge of the Complex Litigation Program located in the Central Civil West Courthouse (600 S. Commonwealth Ave., Los Angeles 9000S), for complex/non-complex determination pursuant to Local Rule 3.3(k). This procedure is for the purpose of assessing whether or not the case is complex within the meaning of California Rules of Court, rule 3.400. Depending on the outcome of that assessment, the case may be reassigned to one of the judges of the Complex Litigation Program or reassigned randomly to a court in the Central District.

Given to the Plaintiff/Cross-Complainant/Attorney of Record on	SHERRI R. CARTER, Executive Officer/Clerk
	By Deputy Cler

LACIV CCH 190 (Rev.06/16) LASC Approved 05-06 - NOTICE OF CASE ASSIGNMENT - UNLIMITED CIVIL CASE

Page I of 2

INSTRUCTIONS FOR HANDLING UNLIMITED CIVIL CASES

The following critical provisions of the Chapter Three Rules, as applicable in the Central District, are summarized for your assistance.

APPLICATION

The Chapter Three Rules were effective January 1, 1994. They apply to all general civil cases.

PRIORITY OVER OTHER RULES

The Chapter Three Rules shall have priority over all other Local Rules to the extent the others are inconsistent.

CHALLENGE TO ASSIGNED JUDGE

A challenge under Code of Civil Procedure section 170.6 must be made within 15 days after notice of assignment for all purposes to a judge, or if a party has not yet appeared, within 15 days of the first appearance.

TIME STANDARDS

Cases assigned to the Individual Calendaring Court will be subject to processing under the following time standards:

COMPLAINTS: All complaints shall be served within 60 days of filing and proof of service shall be filed within 90 days of filing.

CROSS-COMPLAINTS: Without leave of court first being obtained, no cross-complaint may be filed by any party after their answer is filed. Cross-complaints shall be served within 30 days of the filing date and a proof of service filed within 60 days of the filing date.

A Status Conference will be scheduled by the assigned Independent Calendar Judge no later than 270 days after the filing of the complaint. Counsel must be fully prepared to discuss the following issues: alternative dispute resolution, bifurcation, settlement, trial date, and expert witnesses.

FINAL STATUS CONFERENCE

The Court will require the parties at a status conference not more than 10 days before the trial to have timely filed and served all motions in limine, bifurcation motions, statements of major evidentiary issues, dispositive motions, requested jury instructions, and special jury instructions and special jury verdicts. These matters may be heard and resolved at this conference. At least 5 days before this conference, counsel must also have exchanged lists of exhibits and witnesses and have submitted to the court a brief statement of the case to be read to the jury panel as required by Chapter Eight of the Los Angeles Superior Court Rules.

SANCTIONS

The court will impose appropriate sanctions for the failure or refusal to comply with Chapter Three Rules, orders made by the Court, and time standards or deadlines established by the Court or by the Chapter Three Rules. Such sanctions may be on a party or if appropriate on counsel for the party.

This is not a complete delineation of the Chapter Three Rules, and adherence only to the above provisions is therefore not a guarantee against the imposition of sanctions under Trial Court Delay Reduction. Careful reading and compliance with the actual Chapter Rules is absolutely imperative.

VOLUNTARY EFFICIENT LITIGATION STIPULATIONS



County of Los Angeles



Los Angeles County Bar Association Litigation Section

Los Angeles County Bar Association Labor and Employment Law Section





Southern California Defense Counsel





Lawyers Association

LACIV 230 (NEW) LASC Approved 4-11 For Optional Use The Early Organizational Meeting Stipulation, Discovery Resolution Stipulation, and Motions in Limine Stipulation are voluntary stipulations entered into by the parties. The parties may enter into one, two, or all three of the stipulations; however, they may not alter the stipulations as written, because the Court wants to ensure uniformity of application. These stipulations are meant to encourage cooperation between the parties and to assist in resolving issues in a manner that promotes economic case resolution and judicial efficiency.

The following organizations endorse the goal of promoting efficiency in litigation and ask that counsel consider using these stipulations as a voluntary way to promote communications and procedures among counsel and with the court to fairly resolve issues in their cases.

- **♦**Los Angeles County Bar Association Litigation Section**♦**
 - ◆ Los Angeles County Bar Association
 Labor and Employment Law Section◆
 - **◆**Consumer Attorneys Association of Los Angeles◆
 - ◆Southern California Defense Counsel◆
 - ◆Association of Business Trial Lawyers◆
 - ◆California Employment Lawyers Association◆

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY;	STATE BAR NUMBER	Reserved for Clerk's File Blamp
TELEPHONE NO.: FAX E-MAIL ADORESS (Optional): ATTORNEY FOR (Name):	NO. (Optional):	
SUPERIOR COURT OF CALIFORNIA, O	COUNTY OF LOS ANGELES	
COURTHOUSE ADDRESS:		
PLAINTIFF:		
DEFENDANT:		
STIPULATION - DISCOVER	RY RESOLUTION	CASE NUMBER:

This stipulation is intended to provide a fast and informal resolution of discovery issues through limited paperwork and an informal conference with the Court to aid in the resolution of the issues.

The parties agree that:

- 1. Prior to the discovery cut-off in this action, no discovery motion shall be filed or heard unless the moving party first makes a written request for an Informal Discovery Conference pursuant to the terms of this stipulation.
- At the Informal Discovery Conference the Court will consider the dispute presented by parties and determine whether it can be resolved informally. Nothing set forth herein will preclude a party from making a record at the conclusion of an Informal Discovery Conference, either orally or in writing.
- 3. Following a reasonable and good faith attempt at an informal resolution of each issue to be presented, a party may request an Informal Discovery Conference pursuant to the following procedures:
 - a. The party requesting the Informal Discovery Conference will:
 - File a Request for Informal Discovery Conference with the clerk's office on the approved form (copy attached) and deliver a courtesy, conformed copy to the assigned department;
 - ii. Include a brief summary of the dispute and specify the relief requested; and
 - iii. Serve the opposing party pursuant to any authorized or agreed method of service that ensures that the opposing party receives the Request for Informal Discovery Conference no later than the next court day following the filing.
 - b. Any Answer to a Request for Informal Discovery Conference must:
 - i. Also be filed on the approved form (copy attached):
 - ii. Include a brief summary of why the requested relief should be denied;

SHORT TITLE:	CASE MIMBER:

- iii. Be filed within two (2) court days of receipt of the Request; and
- iv. Be served on the opposing party pursuant to any authorized or agreed upon method of service that ensures that the opposing party receives the Answer no later than the next court day following the filing.
- c. No other pleadings, including but not limited to exhibits, declarations, or attachments, will be accepted.
- d. If the Court has not granted or denied the Request for Informal Discovery Conference within ten (10) days following the filing of the Request, then it shall be deemed to have been denied. If the Court acts on the Request, the parties will be notified whether the Request for Informal Discovery Conference has been granted or denied and, if granted, the date and time of the Informal Discovery Conference, which must be within twenty (20) days of the filing of the Request for Informal Discovery Conference.
- e. If the conference is not held within twenty (20) days of the filing of the Request for Informal Discovery Conference, unless extended by agreement of the parties and the Court, then the Request for the Informal Discovery Conference shall be deemed to have been denied at that time.
- 4. If (a) the Court has denied a conference or (b) one of the time deadlines above has expired without the Court having acted or (c) the Informal Discovery Conference is concluded without resolving the dispute, then a party may file a discovery motion to address unresolved issues.
- 5. The parties hereby further agree that the time for making a motion to compel or other discovery motion is tolled from the date of filing of the Request for Informal Discovery Conference until (a) the request is denied or deemed denied or (b) twenty (20) days after the filing of the Request for Informal Discovery Conference, whichever is earlier, unless extended by Order of the Court.
 - It is the understanding and intent of the parties that this stipulation shall, for each discovery dispute to which it applies, constitute a writing memorializing a "specific later date to which the propounding [or demanding or requesting] party and the responding party have agreed in writing," within the meaning of Code Civil Procedure sections 2030.300(c), 2031.320(c), and 2033.290(c).
- 6. Nothing herein will preclude any party from applying ex parte for appropriate relief, including an order shortening time for a motion to be heard concerning discovery.
- 7. Any party may terminate this stipulation by giving twenty-one (21) days notice of intent to terminate the stipulation.
- 8. References to "days" mean calendar days, unless otherwise noted. If the date for performing any act pursuant to this stipulation falls on a Saturday, Sunday or Court holiday, then the time for performing that act shall be extended to the next Court day.

SHORT TITLE:		CASE NUMBER
The folio	owing parties stipulate:	
Date:		>
Date:	(TYPE OH PRINT NAME)	(ATTORNEY FOR PLAINTIFF)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)
Date:	. (TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR)
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR
	(TYPE OR PRINT NAME)	(ATTORNEY FOR)

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:	STATE BAR NUMBER	Reserved for Clark's File Stemp
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TELEPHONE NO.: FAX NO. (O) E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):		
SUPERIOR COURT OF CALIFORNIA, COU	NTY OF LOS ANGELES	
COURTHOUSE ADDRESS:		
PLAINTIFF:		
DÉFENDANT:		
STIPULATION - EARLY ORGANIZAT	TIONAL MEETING	CASE NUMBER:

This stipulation is intended to encourage cooperation among the parties at an early stage in the litigation and to assist the parties in efficient case resolution.

The parties agree that:

- 1. The parties commit to conduct an initial conference (in-person or via teleconference or via videoconference) within 15 days from the date this stipulation is signed, to discuss and consider whether there can be agreement on the following:
 - a. Are motions to challenge the pleadings necessary? If the issue can be resolved by amendment as of right, or if the Court would allow leave to amend, could an amended complaint resolve most or all of the issues a demurrer might otherwise raise? If so, the parties agree to work through pleading issues so that a demurrer need only raise issues they cannot resolve. Is the issue that the defendant seeks to raise amenable to resolution on demurrer, or would some other type of motion be preferable? Could a voluntary targeted exchange of documents or information by any party cure an uncertainty in the pleadings?
 - Initial mutual exchanges of documents at the "core" of the litigation. (For example, in an employment case, the employment records, personnel file and documents relating to the conduct in question could be considered "core." In a personal injury case, an incident or police report, medical records, and repair or maintenance records could be considered "core.");
 - c. Exchange of names and contact information of witnesses;
 - d. Any insurance agreement that may be available to satisfy part or all of a judgment, or to indemnify or reimburse for payments made to satisfy a judgment;
 - e. Exchange of any other information that might be helpful to facilitate understanding, handling, or resolution of the case in a manner that preserves objections or privileges by agreement;
 - f. Controlling issues of law that, if resolved early, will promote efficiency and economy in other phases of the case. Also, when and how such Issues can be presented to the Court;
 - g. Whether or when the case should be scheduled with a settlement officer, what discovery or court ruling on legal issues is reasonably required to make settlement discussions meaningful, and whether the parties wish to use a sitting judge or a private mediator or other options as

SHORT TITUE	t:	CASE NUMBER:		
	discussed in the "Alternative Dispute R complaint;	Resolution (ADR) Information Package" served with the		
h.	Computation of damages, including doo which such computation is based;	cuments, not privileged or protected from disclosure, on		
i.	Whether the case is suitable for the www.lacourt.org under "Civil" and the	Expedited Jury Trial procedures (see information at under "General Information").		
2.	The time for a defending party to response to for the cor	ond to a complaint or cross-complaint will be extended mplaint, and for the cross-		
	complaint, which is comprised of the 30 and the 30 days permitted by Code of been found by the Civil Supervising Juthis Stipulation. A copy of the General	O days to respond under Government Code § 68616(b), of Civil Procedure section 1054(a), good cause having adge due to the case management benefits provided by al Order can be found at www.lacourt.org under "Civil", ok on "Voluntary Efficient Litigation Stipulations".		
3.	The parties will prepare a joint report titled "Joint Status Report Pursuant to Initial Conference and Early Organizational Meeting Stipulation, and if desired, a proposed order summarizing results of their meet and confer and advising the Court of any way it may assist the parties' efficient conduct or resolution of the case. The parties shall attach the Joint Status Report to the Case Management Conference statement, and file the documents when the CMC statement is due.			
4.	References to "days" mean calendar days, unless otherwise noted. If the date for performing any act pursuant to this stipulation falls on a Saturday, Sunday or Court holiday, then the time for performing that act shall be extended to the next Court day			
The fo	ollowing parties stipulate:			
Date:		>		
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR PLAINTIFF)		
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)		
Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR DEFENDANT)		
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Date:	(TYPE OR PRINT NAME)	(ATTORNEY FOR)		
	(TYPE OR PRINT NAME)	(ATTORNEY FOR)		
	28 (Rev 02/15) pproved 04/11 STIPULATION - EARL	LY ORGANIZATIONAL MEETING Page 2 of 2		

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	RIOR COURT OF CALIFORNIA, COU	ITY OF LOS ANGELES	
	USE ADDRESS:	171 07 200 7.1102223	
PLAINTIFF:			
DEFENDAN	NT:		
Je. Char	•••		
	INFORMAL DISCOVERY CON	FERENCE	CASE NUMBER:
	(pursuant to the Discovery Resolution Stipula		
4	This document relates to:		<u> </u>
1.			
	Request for Informal Discovery		
	Answer to Request for Informal	•	
2.	Deadline for Court to decide on Request:	(Insert da	ite 10 calendar days following filing of
_	the Request).		
3.	Deadline for Court to hold Informal Discovidays following filing of the Request).	very Conference:	(insert date 20 calendar
4.	For a Request for Informal Discover	y Conference, briefly de	scribe the nature of the
	discovery dispute, including the facts	and legal arguments at	ssue. For an Answer to
	Request for Informal Discovery Confe	rence, <u>briefly</u> describe wi	ny the Court should deny
	the requested discovery, including the	facts and legal arguments	at issue.
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LACIV 094 (new) LASC Approved 04/11 For Optional Use

INFORMAL DISCOVERY CONFERENCE

(pursuant to the Discovery Resolution Stipulation of the parties)

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:	STATE BAR NUMBER	Reserved for Clark's File Stamp
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	(Optional):	
E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):		
SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES		
COURTHOUSE ADDRESS:		}
PLAINTIFF:		
The next to the		
DEFENDANT:]
· · · · · · · · · · · · · · · · · · ·		CASE NUMBER:
STIPULATION AND ORDER - MOTIONS IN LIMINE		a de nombro
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This stipulation is intended to provide fast and informal resolution of evidentiary issues through diligent efforts to define and discuss such issues and limit paperwork.

The parties agree that:

- 1. At least ____ days before the final status conference, each party will provide all other parties with a list containing a one paragraph explanation of each proposed motion in limine. Each one paragraph explanation must identify the substance of a single proposed motion in limine and the grounds for the proposed motion.
- 2. The parties thereafter will meet and confer, either in person or via teleconference or videoconference, concerning all proposed motions in limine. In that meet and confer, the parties will determine:
 - a. Whether the parties can stipulate to any of the proposed motions. If the parties so stipulate, they may file a stipulation and proposed order with the Court.
 - b. Whether any of the proposed motions can be briefed and submitted by means of a short joint statement of issues. For each motion which can be addressed by a short joint statement of issues, a short joint statement of issues must be filed with the Court 10 days prior to the final status conference. Each side's portion of the short joint statement of issues may not exceed three pages. The parties will meet and confer to agree on a date and manner for exchanging the parties' respective portions of the short joint statement of issues and the process for filing the short joint statement of issues.
- 3. All proposed motions in limine that are not either the subject of a stipulation or briefed via a short joint statement of issues will be briefed and filed in accordance with the California Rules of Court and the Los Angeles Superior Court Rules.

SHORT TITLE:			CASE MUMBER:
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The follo	wing parties stipulate:		
Date:		>	
Date:	(TYPE OR PRINT NAME)	_	(ATTORNEY FOR PLAINTIFF)
Date.		>	
Date:	(TYPE OR PRINT NAME)	_	(ATTORNEY FOR DEFENDANT)
		>_	
Date:	(TYPE OR PRINT NAME)	>	(ATTORNEY FOR DEFENDANT)
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Date:	(TYPE OR PRINT NAME)		(ATTORNEY FOR DEFENDANT)
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	(TYPE OR PRINT NAME)	_	(ATTORNEY FOR
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Date:			
•			JUDICIAL OFFICER